

## PCR Results

Provider: United Cerebral Palsy

Date(s) of PCR Review: 1/16/12- 1/18/12

Services Reviewed: Day Habilitation, Day Habilitation 1:1

Total # of Q/A indicators met: 293

Total # of Q/A indicators not met: 23

Scores/results from Initial Review:

Service	Person Centered Domains Score	%	Organizational Score	%	Satisfaction Score	%
# Yes/Total			# Yes/Total		# Yes/Total	
Day Habilitation	184/197	93%	22/29	76%	55/56	98%
Day Habilitation One-to-One	87/90	97%	22/29	76%	20/20	100%

United Cerebral Palsy received a satisfactory score of 93% in Person Centered Outcomes for Day Habilitation services; an excellent score of 97% in Person Centered Outcomes for Day Habilitation 1:1; an unsatisfactory score of 76% in Organizational Outcomes; and excellent scores of 98% in Satisfaction for Day Habilitation and 100% in Day Habilitation One-to-One.

As a result, United Cerebral Palsy received an overall rating of Needs Improvement for all services.

Follow up required: Yes

Scores/results from F/U review if required:

Service		Person Centered Domains Score	Satisfaction Score		
# Yes/Total		%	# Yes/Total	%	
Day Habilitation	All Q/A Indicators	196/196	100%	55/56	98%
Day Habilitation One-to-One	All Q/A Indicators	90/90	100%	20/20	100%

The overall results for the Organizational Outcomes on follow up review were:

**Organizational**

**Organizational Outcomes Score**

	# Yes/Total	%
All Q/A Indicators	28/29	97%

As a result of the scores above, United Cerebral Palsy received an overall score of 100% in Person-Centered Outcomes for Day Habilitation and Day Habilitation One-to-One.

United Cerebral Palsy received an overall score of 97% for Organizational Outcomes.

As a result, United Cerebral Palsy received a satisfactory rating for the services listed above. These ratings indicate that United Cerebral Palsy has passed the Provider Certification Review.

Certification issued/dates/services

Annual	Day Habilitation	1/16/2012- 1/16/2013
Annual	Day Habilitation One-to-One	1/16/2012- 1/16/2013

Number of PCR issues requiring F/U through Issue Resolution System in MCIS: 1